Use HelpScript to save money on specialty medications

Independence Blue Cross (IBX) is working with HelpScript to deliver a new cost-share assistance program to our members. As an IBX member, if you take a medical specialty drug, you may qualify for guaranteed $0 cost-share on select medical specialty drugs.

Specialty medications are life-changing for patients diagnosed with rare, chronic, or severe conditions. However, these new and innovative treatments can be costly, especially since many are administered through infusion in a hospital or clinical setting.

If your doctor recommends infusion treatment using a specialty medication, a dedicated HelpScript Patient Advocate can help you enroll in HelpScript, eliminating high out-of-pocket expenses for over 200 drugs covered under your medical benefit.

How HelpScript provides support

HelpScript provides concierge-level service to answer questions, facilitate enrollment, and highlight the value.

Patient Advocates

HelpScript Patient Advocates will explain how the service works and answer your questions throughout the process, even after your initial enrollment. They will walk you through how to read and understand your Explanation of Benefits (EOB) documents, and how payments will be coordinated between you and your doctor.

You pay $0 cost-share on over 200 medical benefit specialty drugs!

Application process

HelpScript provides you with the application information and works with you on how to take advantage of any copay assistance available. **Participating in the service eliminates your out-of-pocket costs entirely for select medical specialty drugs.**

Available assistance

When you enroll, you will know what assistance is available for your medication.

Answer the call when HelpScript contacts you

If you're taking a specialty medication that is eligible for the program (only medical infusion drugs), HelpScript will contact you via mail and phone. So, be sure to answer when they call to take advantage of a $0 cost-share on select medical specialty drugs!

HelpScript is an independent company that provides provider-administered drug copay assistance coordination and reporting for Independence Blue Cross.

Independence Blue Cross offers products through its subsidiaries Independence Assurance Company, Independence Hospital Indemnity Plan, Keystone Health Plan East, and QCC Insurance Company — independent licensees of the Blue Cross and Blue Shield Association.

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